



C022409W
Senior Consultant
Epic ASAP/Cadance/Prelude

RELEVANT EXPERIENCE:

Is characterized as seasoned project management and trainer who has extensive knowledge in the complete Epic implementation cycle. Has overseen, lead and been involved with over 15 implementations of the Epic suite of solutions. Has extensive knowledge and hands on experience with a multiple Epic modules and with all phases of the implementation processes and methodology. Her unique background and experience allows him to proficiently aid customers with any and all aspects of Epic Implementation. In particular, her intimate implementation subject matter expertise combined with sound project management practices bring extraordinary value to Epic implementation projects in all stages.

Epic Applications Experience – Spring 2009

- Certified in all phases of design, build, tester, training, and implementation for the following Epic modules:
 - Cadance
 - Prelude
 - Inpatient Orders
 - ASAP
 - Ambulatory
 - Smart Tools

QUALIFICATION SUMMARY:

- Involvement in multiple Epic implementation across all phases
- Successful Epic Practice Director known for extensive skills and knowledge
- Collaborative work ethic with extensive team building and management skills
- Months of live use with supporting end-users in both Primary Care and Specialty roll-outs
- Extensive hands-on application experience
- Extensive knowledge of Epic's software, implementation methodology, and operational idiosyncrasies

PROJECT RESPONSIBILITIES SUMMARY:

Epic ADT and ASAP Analyst

Parkland Health and Hospital System Dallas, TX January 2008 – May 2008

- Physician Liaison and ADT Analyst for 2007 upgrade to ADT and ASAP modules.
- Worked with Champion Physicians and Patient Access Managers to develop new and redesign existing workflows

Epic Practice Director

Synergistic Solutions, Inc. Los Angeles, CA July 2006 – October 2006

- Implementation Lead on various Epic Implementations at (10) Kaiser SoCal hospitals
- Supported 3 phases of Go Lives: 1) Revenue Cycle 2) Inpatient Clinicals 3) CPOE
- Supported nurses, providers, management, and administrative staff in many areas including:
 - ◆ Emergency (providers, triage, registration, and trauma)
 - ◆ Patient Access / Patient Placement / Bed Management

- ◆ Physical Therapy / Respiratory
- ◆ Med Surge / ICU / SCU
- ◆ Labor and Delivery / Neo Natal / Family Care
- Supported clinics in Ambulatory Go Lives
- Assisted training staff with ADT end user training and curriculum development
- Trained Go Live team on ADT, Work Queues, and Event Management
- Managed a team of 14 Epic consultants as a Practice Director in a consulting corporation
- Negotiated client contracts and employee offers, recruited Epic consultants, evaluated skill level and developed new and enhanced existing client relationships

Meditech Consultant

Navin Haffty Associates

Houston, TX

March 2006 – July 2006

- Helped staff and participated on a Data Cleansing Project for Christus Health scrubbing item and vendor files to prepare for their migration to Meditech

Epic Training and Testing Project Manager

One Source Staffing

Danville, PA

October 2004 – March 2006

- Client credentialed in testing and training of ADT and ASAP
- Responsible for managing and scheduling a team of 15 trainers and the scheduling of all ADT and ASAP classes for 2 facilities and a large call center
- Lead the dress rehearsals for the ADT and ASAP go lives
- Coordinated testing with the downstream systems and lead the system testing of ADT
- Conducted formal classroom training to end users and developed individualized one on one training scenarios to provide specialized training specific to each job role
- Provided Shadow Support to Patient Access and Emergency staff
- Participated in Post Implementation Analysis providing feedback, suggestions, and solutions to the IT staff on the users and their interaction with the system
- Gathered requirements and evaluated current build to ensure the system was configured for all job roles. Liaison between clinical staff and IT staff
- Facilitated JAD sessions, wrote user requirements, and performed cost justification analysis

EDUCATION:

B.S. Quantitative Business Analysis

Penn State University

December 1998