



J092409B
Senior Consultant
Epic Cadance/Prelude/Radiant

RELEVANT EXPERIENCE:

Is characterized as a seasoned Team Leader, Project Manager and Trainer who has extensive knowledge in the Epic implementation processes. Has overseen, lead and been involved with multiple implementations of the Epic suite of solutions. Has extensive knowledge and hands on experience with a multiple Epic modules and with all phases of the implementation processes and methodology. His unique background and experience allows him to proficiently aid customers with any and all aspects of Epic Implementation. In particular, his intimate implementation subject matter expertise combined with sound project management practices bring extraordinary value to Epic implementation projects in all stages.

Epic Applications Experience – Spring 2009

- Epic certified in all phases of the following Epic modules as a trainer, tester, and implementation specialist:
 - Cadance
 - Prelude
 - HIM
 - Radiant
 - CRM
- Other certifications:
 - Microsoft Certified Professional
 - Certified Technical Trainer
 - Total Quality Management Training

QUALIFICATION SUMMARY:

- Involvement in multiple Epic implementation with over 9 years experience
- Ability to adapt easily to complex situations and work with individuals at all levels
- Collaborative work ethic with extensive team building and management skills
- Months of live use with supporting end-users in both Primary Care and Specialty roll-outs
- Extensive hands-on experience with multiple Epic modules
- Knowledgeable in Epic’s software, implementation methodology, and operational idiosyncrasies

PROJECT RESPONSIBILITIES SUMMARY:

Team Lead

Stanford Hospital & Clinics

Stanford, CA

March 2008 – Present

- Manage a team of Epic certified consultants
- Perform scope and gap analysis
- Manage integrated workflows
- Work with interfacing team to determine scheduling interfacing points for future state
- Coordinate the design, build, and validation sessions
- Developed plan for data conversion

- Performed system build for 35 Clinics/Specialties in Cadence, Radiant and HIM modules, which include but not limited GUI definitions, Item Profiles, Provider, System Definitions, Department, Visit Types, Provider, Resources, Modalities, Patient, Service Area, Locations, and Centers
- Met with Department Administrator and Access Managers to prep their department for Go-Live
- Performed testing and data gathering for workflow design in Epic
- Performed UAT and Demos for Chiefs and Department heads
- Maintained build environments REL, SUP2, PROD

Senior Consultant

Elliot Hospital, NH

Alpharetta, GA

July 2007 – Present

- Compiled data for workflow design in Epic
- Performed system build for Cadence, Radiant and HIM modules, which include but not limited GUI definitions, Item Profiles, Provider, System Definitions, Department, Visit Types, Provider, Resources, Modalities, Patient, Service Area, Locations, and Centers
- Met with Department Administrator and Access Managers to prep their department for Go-Live
- Prep and develop workflows for Internal and External Ambulatory Clients for integrated implementation Epic fiscal manage and Clinical modules
- Performed UAT and Demos for Chiefs and Department heads
- Trained customers on the deliverables for developing their end user training
- Maintained SWTD/Playground as new releases were launched
- Organized dress rehearsal for Cadence and Radiant
- Documented workflow issues during Go-Lives to report to the command center

Senior Consultant

Kaiser Permanente

Dearborn, MI

October 2006 – August 2007

- Traveled to customer sites to support Epic Inpatient, Cadence, Radiant, HIM, and Ambulatory validate system build and materials for Go-Lives
- Compiled data for training environment
- Meet with Department Administrator and Access Managers to prep their department for Go-Live
- Organized dress rehearsal for Cadence and Radiant
- Facilitate demos to Chiefs and Department heads
- Maintained SWTD/Playground as new releases were launched
- Performed Demos for Executive managers and Chiefs
- Perform system build for Cadence, Radiant and HIM modules
- Trained customers on the deliverables for developing their end user training
- Assisted Management in identifying, and documenting workflow issues during Go-Lives to report to the command center

Professional Services Consultant/Team Lead

Philips Medical Systems/Epic Systems

Atlanta, GA

November2004 – September2007

- Traveled to customer sites to support, validate system build and materials for end user training and Go-Lives
- Developed and designed training methodologies for new healthcare product
- Responded to Cadence, Radiant and HIM sections for RFPs
- Compiled data for training environment
- Lead team on QA and testing application for new releases
- Maintained SWTD as new releases were launched
- Perform system build for Cadence, Radiant and HIM modules
- Helped develop the Cadence, Radiant and HIM model system
- Trained customers on the deliverables for developing their end user training
- Trained Epic Systems trainers, developers, implementers, technical services personnel, and proposal developers in complex Epic healthcare applications

EDUCATION:

MBA

American Intercontinental University
2002

B.A. Business Administration

Audrey Cohen College
1993