



- ◆ Configured new patient registration
- ◆ Set policies and configured all registration systems to prevent duplicate record creation
- ◆ Coordinated with other team leaders to ensure effective solutions at key integration points between patient record management in Epic and other application both in and outside of the Epic product suite
- ◆ Liaison with executive management
- ◆ Managed 2-4 analysts
- ◆ Integrated/interfaced with SMS, IDX, and Cerner to ensure a single patient record across the enterprise

**Technical Systems Engineer – Project Manager**

Epic Systems Corporation

Madison, WI

2006 – June 2007

- Health Information Management (HIM) application work, interacting closely with customer contacts; advised and managed the customization and configuration of Epic applications to each customer's unique needs. Played a largely intermediary role, first communicating the technical capabilities of Epic's framework during design/upgrade sessions, then ultimately facilitating data migration and ensuring data hygiene to optimize the transfer of data from legacy systems to the Epic product suite.
  - ◆ Developed new, and modified pre-existing code in Epic's HIM application
  - ◆ Acted as technical service contact for Oregon Health and Sciences University
  - ◆ Acted as technical service contact for Memorial Care Hospital in Long Beach, California
  - ◆ Completed extensive training in a substantial number of Epic's applications
  - ◆ Supported several customer sites during "go-live" in multiple applications

**EDUCATION:**

**B.S., Philosophy of Logic**

**Minor, Neuroscience**

**Minor, Contemporary Art and Art History**

Duke University

2006